

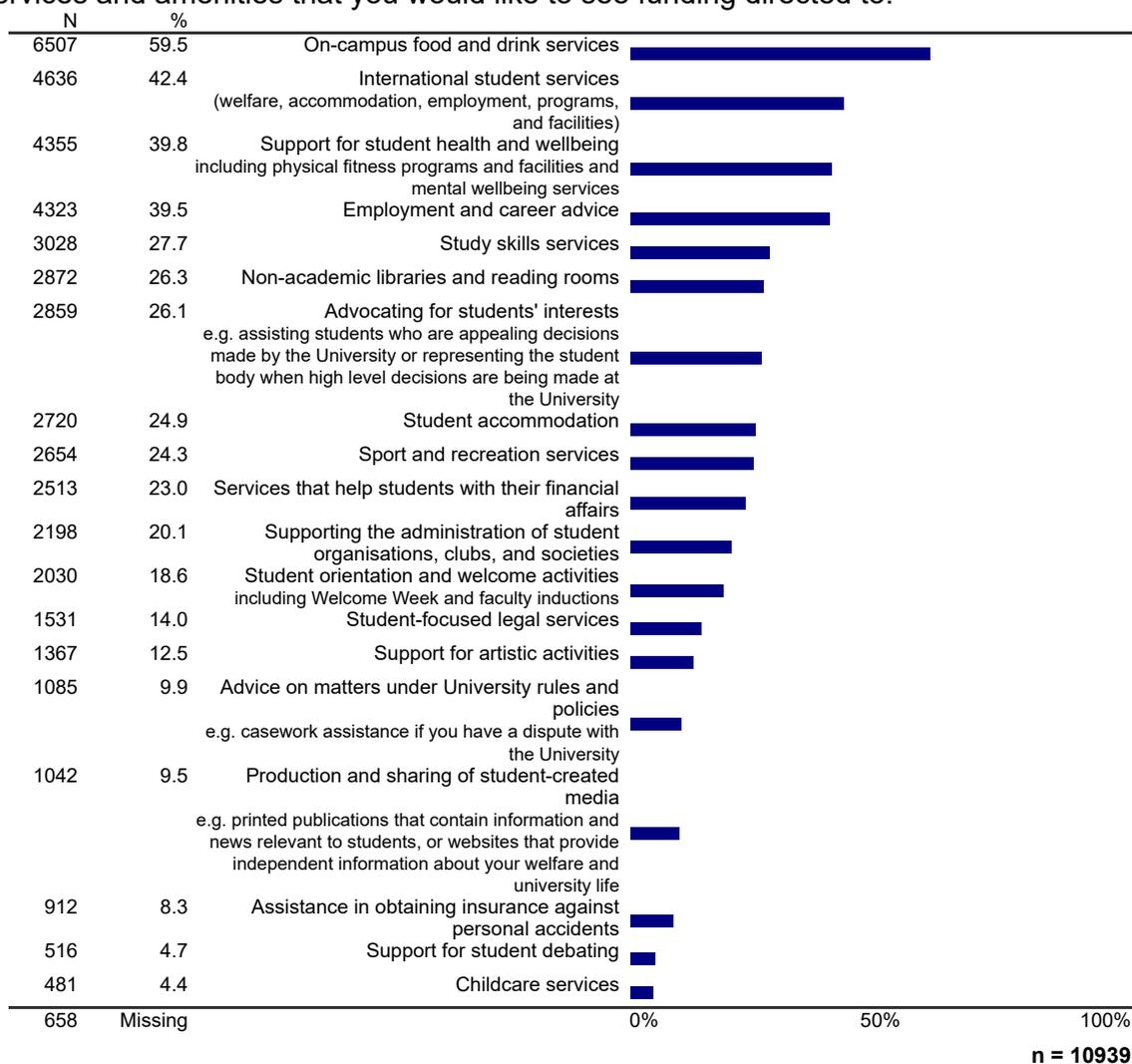


Semester 1 2025

Student Services and Amenities Fee

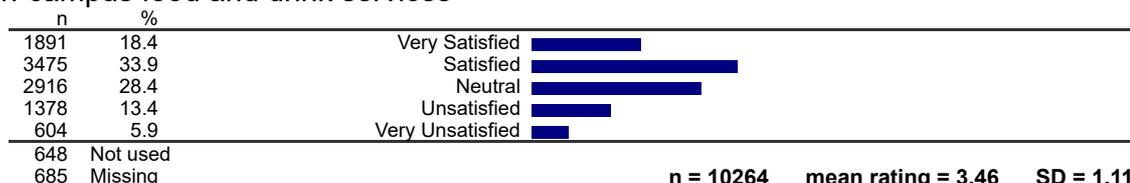
n enrolled response
11597 76086 15%

1 To help inform the distribution of SSAF funding for next year, please select the top 5 services and amenities that you would like to see funding directed to:



2 Based on your experience this year, how satisfied have you been with the following services and amenities (including via a student organisation):

On-campus food and drink services



Sport and recreation facilities

| n | % | | |
|------|----------|------------------|--|
| 1784 | 21.5 | Very Satisfied |  |
| 2828 | 34.1 | Satisfied |  |
| 2866 | 34.6 | Neutral |  |
| 553 | 6.7 | Unsatisfied |  |
| 254 | 3.1 | Very Unsatisfied |  |
| 2572 | Not used | | |
| 740 | Missing | | |

n = 8285 mean rating = 3.64 SD = 0.99

Support for participation sports programs, diversity sports programs, and participation sports competitions

| n | % | | |
|------|----------|------------------|--|
| 1677 | 22.1 | Very Satisfied |  |
| 2461 | 32.4 | Satisfied |  |
| 2738 | 36.0 | Neutral |  |
| 475 | 6.3 | Unsatisfied |  |
| 245 | 3.2 | Very Unsatisfied |  |
| 3180 | Not used | | |
| 821 | Missing | | |

n = 7596 mean rating = 3.64 SD = 1.00

Support for sporting clubs that represent the University

| n | % | | |
|------|----------|------------------|--|
| 1667 | 22.2 | Very Satisfied |  |
| 2477 | 33.0 | Satisfied |  |
| 2708 | 36.1 | Neutral |  |
| 413 | 5.5 | Unsatisfied |  |
| 237 | 3.2 | Very Unsatisfied |  |
| 3249 | Not used | | |
| 846 | Missing | | |

n = 7502 mean rating = 3.66 SD = 0.98

Support for student organisations, clubs, and societies

| n | % | | |
|------|----------|------------------|---|
| 1927 | 21.8 | Very Satisfied |  |
| 3625 | 40.9 | Satisfied |  |
| 2644 | 29.9 | Neutral |  |
| 443 | 5.0 | Unsatisfied |  |
| 217 | 2.5 | Very Unsatisfied |  |
| 1863 | Not used | | |
| 878 | Missing | | |

n = 8856 mean rating = 3.75 SD = 0.93

Childcare services

| n | % | | |
|------|----------|------------------|--|
| 1267 | 20.9 | Very Satisfied |  |
| 1458 | 24.0 | Satisfied |  |
| 3005 | 49.5 | Neutral |  |
| 187 | 3.1 | Unsatisfied |  |
| 158 | 2.6 | Very Unsatisfied |  |
| 4609 | Not used | | |
| 913 | Missing | | |

n = 6075 mean rating = 3.57 SD = 0.94

Support for student health or wellbeing

| n | % | | |
|------|----------|------------------|--|
| 1830 | 22.7 | Very Satisfied |  |
| 2917 | 36.2 | Satisfied |  |
| 2526 | 31.4 | Neutral |  |
| 533 | 6.6 | Unsatisfied |  |
| 243 | 3.0 | Very Unsatisfied |  |
| 2616 | Not used | | |
| 932 | Missing | | |

n = 8049 mean rating = 3.69 SD = 0.99

Student accommodation

| n | % | | |
|------|----------|------------------|--|
| 1310 | 19.7 | Very Satisfied |  |
| 1498 | 22.5 | Satisfied |  |
| 2550 | 38.3 | Neutral |  |
| 739 | 11.1 | Unsatisfied |  |
| 560 | 8.4 | Very Unsatisfied |  |
| 3999 | Not used | | |
| 941 | Missing | | |

n = 6657 mean rating = 3.34 SD = 1.16

Support for student debating

| n | % | | |
|------|----------|------------------|--|
| 1356 | 21.9 | Very Satisfied |  |
| 1660 | 26.8 | Satisfied |  |
| 2838 | 45.7 | Neutral |  |
| 187 | 3.0 | Unsatisfied |  |
| 163 | 2.6 | Very Unsatisfied |  |
| 4412 | Not used | | |
| 981 | Missing | | |

n = 6204 mean rating = 3.62 SD = 0.94

Non-academic libraries and reading rooms

| n | % | | |
|------|----------|------------------|--|
| 2117 | 23.5 | Very Satisfied | |
| 3343 | 37.1 | Satisfied | |
| 2432 | 27.0 | Neutral | |
| 828 | 9.2 | Unsatisfied | |
| 295 | 3.3 | Very Unsatisfied | |
| 1594 | Not used | | |
| 988 | Missing | | |
| | | | n = 9015 mean rating = 3.68 SD = 1.03 |

Support for artistic activities

| n | % | | |
|------|----------|------------------|--|
| 1535 | 22.0 | Very Satisfied | |
| 2262 | 32.5 | Satisfied | |
| 2619 | 37.6 | Neutral | |
| 364 | 5.2 | Unsatisfied | |
| 190 | 2.7 | Very Unsatisfied | |
| 3623 | Not used | | |
| 1004 | Missing | | |
| | | | n = 6970 mean rating = 3.66 SD = 0.97 |

Support for the production and sharing of student-created media

| n | % | | |
|------|----------|------------------|--|
| 1766 | 24.1 | Very Satisfied | |
| 2544 | 34.7 | Satisfied | |
| 2612 | 35.6 | Neutral | |
| 249 | 3.4 | Unsatisfied | |
| 162 | 2.2 | Very Unsatisfied | |
| 3217 | Not used | | |
| 1047 | Missing | | |
| | | | n = 7333 mean rating = 3.75 SD = 0.93 |

- 3 Based on your experience this year, how satisfied have you been with the following information or advice-based services available at the University (including via a student organisation):

Student-focused legal services

| n | % | | |
|------|----------|------------------|--|
| 1473 | 23.9 | Very Satisfied | |
| 1849 | 29.9 | Satisfied | |
| 2521 | 40.8 | Neutral | |
| 187 | 3.0 | Unsatisfied | |
| 144 | 2.3 | Very Unsatisfied | |
| 4085 | Not used | | |
| 1338 | Missing | | |
| | | | n = 6174 mean rating = 3.70 SD = 0.94 |

Employment and career advice

| n | % | | |
|------|----------|------------------|--|
| 1598 | 21.1 | Very Satisfied | |
| 2657 | 35.0 | Satisfied | |
| 2440 | 32.2 | Neutral | |
| 623 | 8.2 | Unsatisfied | |
| 266 | 3.5 | Very Unsatisfied | |
| 2650 | Not used | | |
| 1363 | Missing | | |
| | | | n = 7584 mean rating = 3.62 SD = 1.02 |

Services that help students with their financial affairs

| n | % | | |
|------|----------|------------------|--|
| 1413 | 21.4 | Very Satisfied | |
| 1920 | 29.0 | Satisfied | |
| 2498 | 37.8 | Neutral | |
| 517 | 7.8 | Unsatisfied | |
| 269 | 4.1 | Very Unsatisfied | |
| 3609 | Not used | | |
| 1371 | Missing | | |
| | | | n = 6617 mean rating = 3.56 SD = 1.04 |

Services that help students obtain insurance against personal accidents

| n | % | | |
|------|----------|------------------|--|
| 1385 | 22.9 | Very Satisfied | |
| 1733 | 28.7 | Satisfied | |
| 2533 | 42.0 | Neutral | |
| 225 | 3.7 | Unsatisfied | |
| 162 | 2.7 | Very Unsatisfied | |
| 4163 | Not used | | |
| 1396 | Missing | | |
| | | | n = 6038 mean rating = 3.65 SD = 0.96 |

Services that help students develop their study skills

| n | % | | |
|------|----------|------------------|--|
| 1706 | 22.6 | Very Satisfied | |
| 2818 | 37.3 | Satisfied | |
| 2417 | 32.0 | Neutral | |
| 433 | 5.7 | Unsatisfied | |
| 181 | 2.4 | Very Unsatisfied | |
| 2630 | Not used | | |
| 1412 | Missing | | |

n = 7555 mean rating = 3.72 SD = 0.95

Advice on matters relating to the University's rules or policies

| n | % | | |
|------|----------|------------------|--|
| 1605 | 22.4 | Very Satisfied | |
| 2493 | 34.7 | Satisfied | |
| 2478 | 34.5 | Neutral | |
| 373 | 5.2 | Unsatisfied | |
| 231 | 3.2 | Very Unsatisfied | |
| 2999 | Not used | | |
| 1418 | Missing | | |

n = 7180 mean rating = 3.68 SD = 0.98

Assistance in advocating students' interests in matters arising under the University's rules or policies

| n | % | | |
|------|----------|------------------|--|
| 1605 | 23.4 | Very Satisfied | |
| 2236 | 32.6 | Satisfied | |
| 2457 | 35.8 | Neutral | |
| 309 | 4.5 | Unsatisfied | |
| 262 | 3.8 | Very Unsatisfied | |
| 3279 | Not used | | |
| 1449 | Missing | | |

n = 6869 mean rating = 3.67 SD = 1.00

Information to help students transition to the University

| n | % | | |
|------|----------|------------------|--|
| 1742 | 22.7 | Very Satisfied | |
| 2652 | 34.6 | Satisfied | |
| 2463 | 32.1 | Neutral | |
| 552 | 7.2 | Unsatisfied | |
| 256 | 3.3 | Very Unsatisfied | |
| 2489 | Not used | | |
| 1443 | Missing | | |

n = 7665 mean rating = 3.66 SD = 1.01

Services, programs, and facilities to help meet the specific needs of international students

| n | % | | |
|------|----------|------------------|--|
| 1614 | 22.5 | Very Satisfied | |
| 2258 | 31.5 | Satisfied | |
| 2507 | 35.0 | Neutral | |
| 491 | 6.9 | Unsatisfied | |
| 289 | 4.0 | Very Unsatisfied | |
| 2960 | Not used | | |
| 1478 | Missing | | |

n = 7159 mean rating = 3.62 SD = 1.03

4 How well do you understand the purpose of the SSAF?

| n | % | | |
|------|---------|------------|--|
| 1336 | 13.3 | Very well | |
| 2169 | 21.6 | Quite well | |
| 3377 | 33.6 | Somewhat | |
| 1555 | 15.5 | A little | |
| 1622 | 16.1 | Not at all | |
| 1538 | Missing | | |

n = 10059 mean rating = 3.00 SD = 1.24

5 How well do you understand where SSAF funds are spent?

| n | % | | |
|------|---------|------------|--|
| 1157 | 11.5 | Very well | |
| 1558 | 15.5 | Quite well | |
| 2846 | 28.3 | Somewhat | |
| 1684 | 16.8 | A little | |
| 2800 | 27.9 | Not at all | |
| 1552 | Missing | | |

n = 10045 mean rating = 2.66 SD = 1.34